

Cookie Policy

Corton Plants (“us”, “we”, or “our”) uses cookies on <http://www.cortonplants.co.uk> (the “Service”). By using the Service, you consent to the use of cookies.

Our Cookies Policy explains what cookies are, how we use cookies, and how third-parties we may partner with may use cookies on our website. It lists your choices regarding cookies and further information about cookies.

Please also see our Privacy Policy.

What are cookies

Cookies are small pieces of text sent by your web browser when you visit a website. A cookie file is stored in your web browser and allows the Service or a third-party to recognise you, make your next visit easier and the Service more useful to you.

Cookies can be “persistent” or “session” cookies.

How we uses cookies

We use cookies for the following purposes:

- 1.to enable certain functions of the Service
- 2.to provide analytics we use Google Analytics cookies
- 3.to store your preferences we use session cookies.

The session cookies are essential for providing an appropriate booking and product shopping experience. This ensures that the site remembers when you have added something to your basket in order to complete your order or booking, check out and make your payment. The session cookie we use is:
wp_woocommerce_session

Cookies for analytical purposes

We use Google Analytics, a web analysis service provided by Google Inc. (“Google”) for statistical purposes. This service uses cookies (both persistent and session) to analyse how visitors use our website. The information generated by the cookies concerning your use of our website (including your IP address, time of visit to the site, the type of browser that you use, the pages you consult and the files you download) is transferred to and archived by Google on servers in the United States. Google uses this information to create reports on the website activity for us. Google may not supply this information to third parties unless there is a legal obligation to do so. Google will not combine your IP address with other data at its disposal. By using our website, you consent to the processing of the information by Google in the manner and for the purposes as described above. The Google cookies are:

_ga
_gat
_gid

Google complies with the Safe Harbor principles and subscribes to the Safe Harbor programme operated by the U.S. Department of Commerce.

In the event that you do not wish data on your website visit to be forwarded to Google Analytics, you can download and install the [Google Analytics Opt-out Browser Add-on](#).

You will find further information in [Google Analytic’s privacy policy](#).

What are your choices regarding cookies

If you’d like to delete cookies or instruct your web browser to delete or refuse cookies, please visit the help pages of your web browser.

Please note, however, that if you delete cookies or refuse to accept them, you might not be able to use all of the features of our website.

Where can you find more information about cookies

You can learn more about cookies and the following third-party websites:

All About Cookies: <http://www.allaboutcookies.org/>
Your Online Choices: <http://www.youronlinechoices.com/>

Privacy Policy

Corton Plants (from now on referred to a “us”, “we”, or “our”) operates <http://www.cortonplants.co.uk> (the “website or site”) to bring you information about Corton Plants.

This privacy policy page will explain the use and disclosure of any Personal Information you provide when using our website.

We only use your personal information to communicate with you regarding your enquiry, improve your experience of the website and to manage the processing of your enquiry. We are committed to holding your data securely, never sharing it unless you agree to this and putting you in control of how you update, delete and access your data.

The information we collect from you

While using our website, we may ask you to provide us with certain information which is personally identifiable. This may include, but is not limited to, your name and email address, mobile phone number and address ("Personal Information").

We process your data under contract to provide you with the product you have ordered.

If you have only registered to hear more from us then we are processing your data under consent as you have opted in to our newsletter.

We will never sell, distribute or lease your personal information to anyone.

How long is information stored?

Your personal information is stored for set periods. We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Where the information is necessary for the adequate performance of the contract between you and us for us to provide our services.
- For customer service and resolution purposes.
- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided and we may personalise such content based on what we believe may be of interest to you.
- We may use the information to send you relevant, personalised communications by post in relation to updates, offers, services and products. We'll do this on the basis of our legitimate business interest. You are free to opt out of hearing from us by post at any time by writing to or emailing us
- We may use the information for the purposes of fraud detection and prevention and enhancing safety on our website.

We also store Log Data

As with the majority of websites we store information on the visits people make to our website. This is done by collecting information that your browser sends whenever you visit our website (“Log Data”) using Google Analytics.

This Log Data may include information such as your computer’s Internet Protocol (“IP”) address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics.

We use the information provided by Google Analytics and Log Data to see how effective our website is and how to make changes to improve your experience. Google Analytics provides options to limit the amount of time data is retained.

The legal basis for holding your details

We hold information about your order for 7 years in accordance with requirements to keep legitimate business records. We will only contact you about your order or if you have given your permission to receive further communication.

All of your details are stored with password protection and managed by a designated data controller. You have a right (see below) to ask for your details to be deleted and forgotten and can do this by contacting us.

Your data and your right to access Personal Information

It's very important to us that you feel comfortable with the way in which your data is used and stored by us.

You have the right, under the GDPR, to:

- Request access to your personal information (commonly known as a "data subject access request"). This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.
- Request a correction of the personal information that we hold about you. This enables you to have any incomplete or inaccurate information we hold about you corrected.
- Request erasure of your personal information, ensuring your 'right to be forgotten'. This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to processing (see below). You should be aware that, for legal reasons, we may be unable to erase certain information.
- Object to processing of your personal information where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal information for direct marketing purposes.
- Request the restriction of processing of your personal information. This enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it.
- Request the transfer of your personal information to another party.

If you would like to make a request, please contact us as info@cortonplants.co.uk and we will endeavour to answer and deal with your request as speedily as possible. You will not have to pay a fee to access your personal information. However, we may have to charge a reasonable fee if your request for access is deemed unfounded or excessive.

Security

The security of your Personal Information is vitally important to us. All users of the internet should feel safe in accessing and sharing information online and so ensuring that we store your information safely and responsibly is of high priority to us.

However we all need to understand that no method of transmission over the Internet, or method of electronic storage, is 100% secure. We have set up a series of safeguards and complied with current regulations to protect your Personal Information, but we cannot guarantee its absolute security.

In the event of a breach of security we pledge to notify you within three days of its discovery with a plan of action to help you to take any necessary steps if your data has been compromised.

Communicating with you

We promise that we will only use your Personal Information to contact you with emails, newsletters and information which is of legitimate interest to you.

Cookies

Cookies are files with small amounts of data which are generated when you click on a site or specific pages in a site. The data gathered may include what is known as an anonymous unique identifier. The identifier identifies the action taken, not you, which is why they are called anonymous.

The cookies we use are sent to your browser and stored on your computer's hard drive. This information is used by your browser to remember the pages you have visited so that when you return to the site you can do this more quickly and efficiently. To see which cookies we use and how they may affect you, view our cookie policy.

Changes To This Privacy Policy

This Privacy Policy is effective as of 8th January 2019. If we make any changes in its provisions in the future, these will be updated with the date they are changed and will be in effect immediately after being posted on this page.

We reserve the right to update or change our Privacy Policy at any time so we recommend checking this Privacy Policy periodically. Your continued use of the Service after we post any modifications on this page is taken as an acknowledgment of the changes and that you consent to abide and be bound by the modified Privacy Policy.

If we do make any material – significant – changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

Contact Us

If you have any questions about this Privacy Policy, please email us at info@cartonlants.co.uk. You can also contact us if you have any queries about your personal data. We will endeavour to answer your query as soon as possible.